



To our valued customers and business partners;

As the situation with the COVID-19 virus changes we have reached a point where attrition amongst our production staff due to self quarantining is having an impact on our labour resource.

We support our staff in their decision to isolate themselves from our remaining team to prevent possible spread of the virus as our primary concern remains to be the health and safety of our staff, our customers and our supply chain partners.

We continue to promote effective protocols internally and have utilized steps such as temperature monitoring of staff daily as well as requiring any person who enters our building for a pre-approved reason to be checked as well. In addition, we have introduced a “no touch” bill system which does not allow any customer, driver or supplier to enter our buildings but facilitates picking up of product and delivery of our raw materials.

We would like to confirm that we have not had an employee with a confirmed case of COVID-19 at any of our facilities or offices to this point.

As mentioned earlier however we can not control our staff's movements or interaction with others while on their own time and will have to acknowledge that we will continue to see the numbers of our staff becoming absent will increase with time until the spread of the virus slows or stops.

We are continuing to manufacture product, but we are having to prioritize and rationalize what we choose, or are able to, produce. These choices while difficult, are the only option we have moving forward.

*We ask for your patience as these decisions may impact a current order you have with our company; please understand we are willing and trying to work with all of our customers to ensure we can achieve their level of expectations. We do ask that if you have begun to have similar issues impacting your ability to utilize our products that you advise us so that we can direct our resources appropriately.*

The Langley Concrete Group will continue to endeavour, *for as long as safely and logistically possible*, to maintain manufacturing and delivery operations providing product for our valued customers who are still operating. We continue to monitor our supply chain to anticipate any disruptions and develop contingency plans to minimize any impact on our operations and our ability to continue to provide products and service.

We encourage all of our customers and suppliers join us in the effort to control the spread of COVID-19.

Thank you for your ongoing support of the Langley Concrete Group. We wish you all health, safety and prosperity as we work through this challenging situation.

Mark Omelaniec  
President

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***Supplying Products Communities are built on, supporting communities we live in.***